



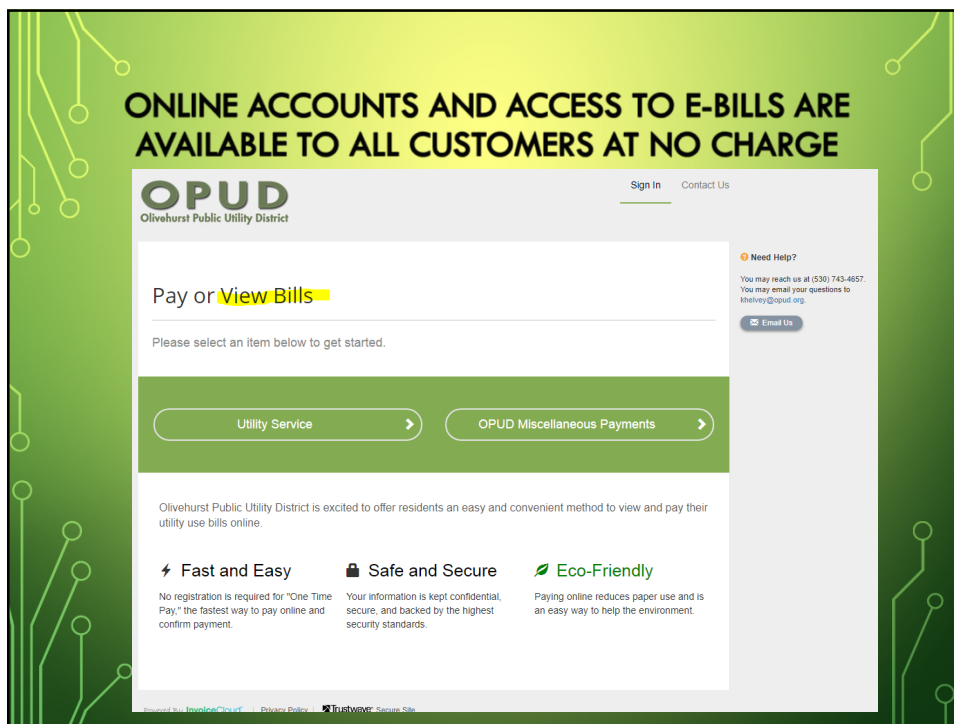
**INVOICECLOUD**  
**FEES APPLY**

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**CURRENT ACTIVITY COST TO PROCESS PAYMENTS**

- AVG. WAGES & BENEFITS OF ACCOUNT CLERKS II:  
= \$40/HOUR      = \$0.67/MINUTE
- TIME ESTIMATE TO CURRENTLY PROCESS 1 PAYMENT
- 1 MINUTE = \$0.67

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### COSTS CHARGED TO DISTRICT

	COST		
	Setup	Annual	Per Item
Harris	250.00	300.00	
Invoice Cloud			
E-Portal		600.00	0.40
Online Bank Direct		600.00	0.25
	<b>\$250.00</b>	<b>\$1,500.00</b>	
E-Portal Access & Account Information		<b>\$31,200.00</b>	100% Participation
Online Bank Direct		<b>\$4,500.00</b>	18,000 items/year
<b>Total Cost to OPUD / Year</b>		<b>\$35,700.00</b>	<b>Annually</b>
<b>Initial Setup / 1 Time</b>		<b>250.00</b>	

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**• UTILITY PAYMENTS – FEES APPLY**

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## INVOICECLOUD CONVENIENCE FEES UTILITY PAYMENTS

• CREDIT CARDS **	\$2.95
• DEBIT CARDS **	\$2.95
• E-CHECK/ACH	\$2.95
• PHONE PAY (IVR)	\$3.95
• <del>PAYNEARME</del>	<del>1.99</del>

\*\* \$400.00 TRANSACTION MAX

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## E-PORTAL PAYMENTS – FEES APPLY

**OPUD**  
Olivehurst Public Utility District[Sign In](#) [Contact Us](#)

### Pay or View Bills

Please select an item below to get started.

Utility ServiceOPUD Miscellaneous Payments

Olivehurst Public Utility District is excited to offer residents an easy and convenient method to view and pay their utility use bills online.

**⚡ Fast and Easy**

No registration is required for "One Time Pay," the fastest way to pay online and confirm payment.

**🔒 Safe and Secure**

Your information is kept confidential, secure, and backed by the highest security standards.

**🌿 Eco-Friendly**

Paying online reduces paper use and is an easy way to help the environment.

[Need Help?](#)  
You may reach us at (530) 743-4657.  
You may email your questions to [khehvey@opud.org](mailto:khehvey@opud.org).  
[Email Us](#)

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## E-PORTAL PAYMENTS – FEES APPLY

**OPUD**  
Olivehurst Public Utility DistrictSign In   Contact Us

**Need Help?**  
You may reach us at (530) 745-4657.  
You may email your questions to [khelvey@opud.org](mailto:khelvey@opud.org).  
[Email Us](#)

[Return to previous page](#)

### Search Results

Please review your results below and select invoices to Pay. [Click here](#) if you would like to search again.

Select	Bill #	Account #	Owner	Due Date	Bill Total	Balance Due	
<input type="checkbox"/>	00000002989.00MCS18-12-15M	00000002989.00	OPUD	1/10/2019	\$72.45	\$72.45	<a href="#">View Invoice</a> <a href="#">Related Invoices</a> <a href="#">Remind Me</a>
<input type="checkbox"/>	00000002989.00MCS18-11-15M	00000002989.00	OPUD	12/10/2018	\$67.50	\$67.50	<a href="#">View Invoice</a> <a href="#">Related Invoices</a> <a href="#">Remind Me</a>

[+ Add selected invoices to your cart](#)[Register Selected Invoices](#)

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## E-PORTAL PAYMENTS – FEES APPLY

**OPUD**  
Olivehurst Public Utility DistrictContact Us

**Payment Options**   [Payment Information](#)   [Review Payment](#)

### How would you like to pay?

Payments are subject to a service fee of \$2.95. The max credit or debit card payment that can be made is \$402.95.

### How much would you like to pay?

**Pay Full Invoice**   \$67.50

**Pay Other Amount**

[Continue to Payment Information](#)


#### Payment Summary

Invoice #	Amount	
00000002989.00MCS18-11-15M - <a href="#">View</a>	\$67.50	
<b>SUBTOTAL</b>		\$67.50
<b>GRAND TOTAL</b>		\$67.50

Any applicable service fees and/or discounts will be displayed before processing your payment

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## E-PORTAL PAYMENTS – FEES APPLY


Contact Us

**Payment Options**
Payment Information
Review Payment

### How would you like to pay?

Payments are subject to a service fee of \$2.95. The max credit or debit card payment that can be made is \$402.95.

EFT (Check)

### How much would you like to pay?

**Pay Full Invoice**
\$67.50

**Pay Other Amount**

Continue to Payment Information >

#### Payment Summary

Invoice #	Amount
0000002989.00/MCS18-11-15M - <a href="#">View</a>	\$67.50
SUBTOTAL	\$67.50
GRAND TOTAL	\$67.50

Any applicable service fees and/or discounts will be displayed before processing your payment

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## CONVENIENCE FEE - UTILITY PAYMENTS

ABSORP OR RECUPERATE?

COST TO DISTRICT :

<b>40% BUY-IN</b>	<b>approx.</b>	<b>\$100,000/YEAR</b>
<b>80% BUY-IN</b>		<b>\$200,000/YEAR</b>

A CONVENIENCE FEE WAIVERS FOR SOME CUSTOMERS EQUATES A DISCOUNT ON THE MONTHLY BILL

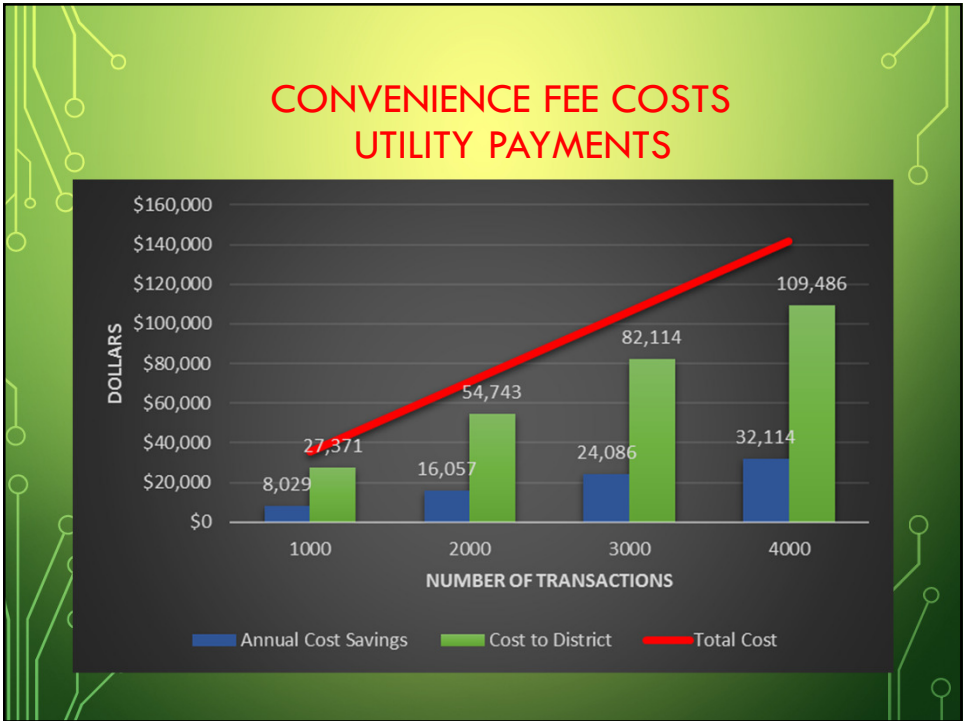
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## CONVENIENCE FEE - UTILITY PAYMENTS

ABSORP OR RECUPERATE?

- NOT ENOUGH OFFSETTING COST SAVINGS TO ABSORP (\$2.95 < \$067)
- NOT USED BY ALL CUSTOMERS = DISCOUNTED BILL AMOUNT FOR CREDIT CARD CUSTOMERS
- COST TO DISTRICT :
  - 40% BUY-IN = \$99,000/YEAR
- DOES NOT MEET EQUITABLE MANNER GUIDELINE

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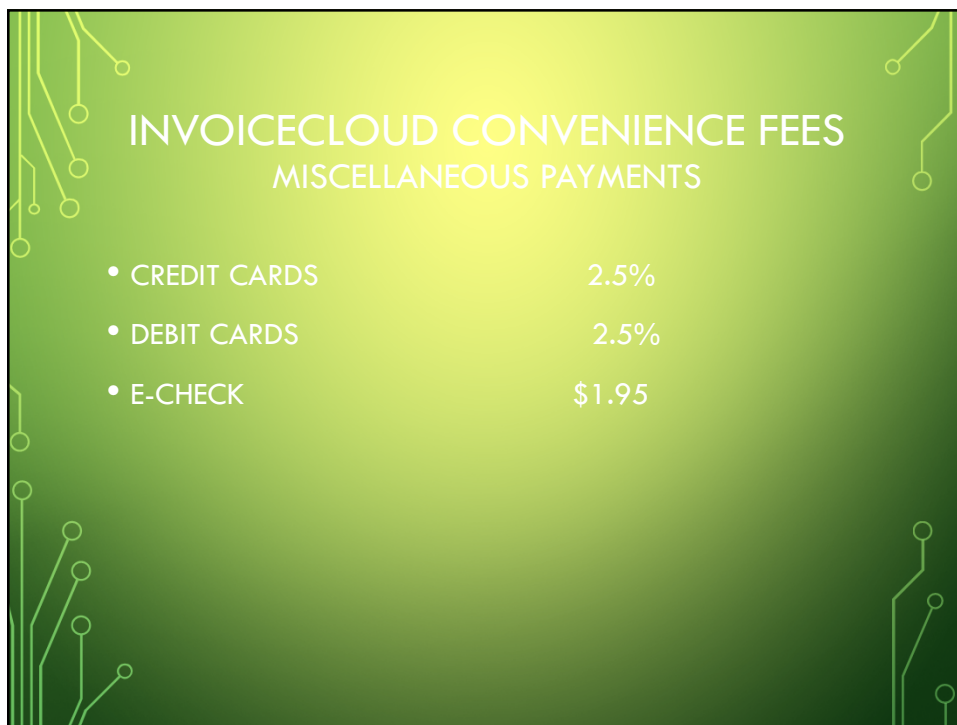


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• MISCELLANEOUS PAYMENTS – FEES APPLY

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INVOICECLOUD CONVENIENCE FEES  
MISCELLANEOUS PAYMENTS

- CREDIT CARDS 2.5%
- DEBIT CARDS 2.5%
- E-CHECK \$1.95

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## MISCELLANEOUS PAYMENTS – FEES APPLY

**OPUD**  
Olivehurst Public Utility District

Contact Us

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### OPUD Miscellaneous Payments

Payments for OPUD Permits, Burn Permits, Plan Check, Park Reservations, Cap Fees and Backflow payments to OPUD can be made below. The service fee for credit card and debit cards is 2.5%. The service fee for e-Checks is \$1.95.

For cap fees and park reservations please enter amount due in amount field below.  
[Click for more information.](#)

**Full Name \***  
Full Name

**Phone Number \***  
xxx - xxx - xxxx

**Email Address \***  
Email Address

**Location \***  
Location

**Additional Notes**  
Additional Notes

**Store Items**  
Select an item

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VISA, MASTERCARD, DISCOVER, AMERICAN EXPRESS

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Email Us

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## MISCELLANEOUS PAYMENTS – FEES APPLY

**OPUD**  
Olivehurst Public Utility District

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### OPUD Miscellaneous Payments

Payments for OPUD Permits, Burn Permits, Plan Check, Park Reservations, Cap Fees and Backflow payments to OPUD can be made below. The service fee for credit card and debit cards is 2.5%. The service fee for e-Checks is \$1.95.

For cap fees and park reservations please enter amount due in amount field below.  
[Click for more information.](#)

**Full Name \***  
Full Name

**Phone Number \***  
xxx - xxx - xxxx

**Email Address \***  
Email Address

**Location \***  
Location

**Additional Notes**  
Additional Notes

**Store Items**  
Select an item

- Select an item
- Backflow - \$15.00
- Burn Permits - \$25.00
- Cap Fees (enter total due in amount field) - \$1.00
- OPUD Permits - \$40.00
- Park Reservations (enter total due in amount field) - \$1.00
- Plan Check - \$150.00

Powered by InvoiceCloud | Privacy Policy | Trustwave Secure Site

VISA, MASTERCARD, DISCOVER, AMERICAN EXPRESS

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Email Us

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**CONVENIENCE FEE – MISCELLANEOUS PAYMENTS**

ABSORP OR RECUPERATE?

COST TO DISTRICT :

- ✓ TRANSACTION VOLUME UNKNOWN
- ✓ ABSORBED BY GENERAL FUND OR CAPACITY FEES
- ✓ DISCOUNTED FEES FOR CUSTOMERS USING E-PORTAL

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**BANK DIRECT**

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## WHAT IS BANK DIRECT ?

### • “BACK-END” PROCESSING FEATURE

- 48 HOUR PROCESSING TIME FOR PAYMENTS INITIATED AT OPUD CUSTOMERS’ PERSONAL BANKS
- SUBJECT TO CONDITIONS AND CHARGES OF OPUD CUSTOMERS’ PERSONAL BANKS USED

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## HOW DOES BANK DIRECT WORK ?

- A customer goes to their personal banking website, such as Bank of America, and submits a payment.
- The online bank payment is automatically uploaded to the client’s biller portal and matched against open invoices.
- Client reviews the pending payment files and finalizes payments with one click.
- The customer, if a registered user, will receive an email confirming that his/her online bank payment was received.
- Client can access reports for processed payments, reconciliation, deposits and more in the Online Bank Direct section of the biller portal.

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