## **MEMORANDUM**

From the desk of *Karin Helvey, Financial Manager* 

DATE: 12/29/21

TO: John Tillotson, General Manager FROM: Karin Helvey, Financial Manager

SUBJECT: Business Office Status Report – December 2021

## Water Sales presented separately

Billing & Notice Activity: Listed below is the number of notices and bills sent out in the past year.

|                            | # of Bills<br>Mailed | Reminder<br>Notices | 48 Hour<br>Notices | Shut Off |
|----------------------------|----------------------|---------------------|--------------------|----------|
| December 15 <sup>th</sup>  | 6,964                | 822                 | 564                | 107      |
| January 15 <sup>th</sup>   | 6,922                | 198                 | 69                 |          |
| February 15 <sup>th</sup>  | 6,972                |                     |                    |          |
| March 15 <sup>th</sup>     | 6,990                |                     |                    |          |
| April 15 <sup>th</sup>     | 7,056                |                     |                    |          |
| May 15 <sup>th</sup>       | 7,081                |                     |                    |          |
| June 15 <sup>th</sup>      | 7,108                |                     |                    |          |
| July 15 <sup>th</sup>      | 7,107                |                     |                    |          |
| August 15 <sup>th</sup>    | 7,125                |                     |                    |          |
| September 15 <sup>th</sup> | 7,169                |                     |                    |          |
| October 15 <sup>th</sup>   | 7,229                |                     |                    |          |
| November 15 <sup>th</sup>  | 7,197                |                     |                    |          |
| December 15 <sup>th</sup>  | 7,191                |                     |                    |          |
| January 15 <sup>th</sup>   | 7,205                |                     |                    |          |
| February 15 <sup>th</sup>  | 7,223                |                     |                    |          |
| March 15 <sup>th</sup>     | 7,242                |                     |                    |          |
| April 15 <sup>th</sup>     | 7,284                |                     |                    |          |
| May 15 <sup>th</sup>       | 7,316                |                     |                    |          |
| June 15 <sup>th</sup>      | 7,334                |                     |                    |          |
| July 15 <sup>th</sup>      | 7,355                |                     |                    |          |
| August 15 <sup>th</sup>    | 7,363                |                     |                    |          |
| September 15 <sup>th</sup> | 7,377                |                     |                    |          |
| October 15 <sup>th</sup>   | 7,425                |                     |                    |          |
| November 15 <sup>th</sup>  | 7,444                |                     |                    |          |
| December 15 <sup>th</sup>  | 7,468                | 500                 | 448                | 207      |

Rest Contraction of the second second

NOTE: Areas shaded in red represent data that we have not yet collected.

**Account Receivable Activity**: Listed below is the number of accounts which have a past due balance that we are attempting to collect through a payment plan or by placing a lien on the property.

| Collection Activity Related to<br>Past Due Accounts | October<br>2021 | November<br>2021 | December<br>2021 |
|---|-----------------|------------------|------------------|
| Number of Accounts on a Payment Plan                | 0               | 0                | 29               |
| Number of Accounts with an Active Lien              | 50              | 50               | 50               |

**Financial Activity by Department**: Itemized below is the number of payroll checks and vouchers for vendor payments processed to date in the month of December 2021 by department. Vouchers and payroll checks that are responsible to more than one department are counted in each department, e.g., each paycheck for the Parks Coordinator is counted once in both Olivehurst Parks and Plumas Lake Parks.

|                                | General<br>Admin | OH<br>Parks | PL<br>Parks | Fire<br>Dept. | Water<br>Dept. | Wastewater<br>Dept. |
|--------------------------------|------------------|-------------|-------------|---------------|----------------|---------------------|
| Vouchers for<br>Vendor Payment | 54               | 32          | 47          | 33            | 94             | 82                  |
| Payroll<br>Payments            | 28               | 12          | 12          | 31            | 30             | 33                  |