

Olivehurst Public Utility District



Agenda Item Staff Report

Meeting Date: February 21, 2019

Item description/summary:

Fee Waiver Requests Granted.

No Fee Waiver Requests were granted February 2019.

There is one request for abatement of usage charges which staff declined. The customer insisted on having this item presented to the Board.

Customer bought property in November 2018 and claims that the high amount of the first bill was due to leakage in the sprinkler system, which was subsequently shut off. Customer requested waiver of the usage bill of \$181.20.

View transactions by:

All
 Billings
 Payments
 Adjustments

Type	Date	Reference No	Amount	Balance Due	Description
⊕ BILL	02/12/2019	19-2-15M	\$16.50	\$116.20	On Cycle 01/01/2019 to C
⊕ PAY	01/22/2019	012219EDCC	(\$102.95)	\$99.70	Payment administered by :
⊕ BILL	01/11/2019	19-01-15M	\$21.45	\$202.65	On Cycle 12/01/2018 to 1
⊕ BILL	12/10/2018	18-12-15M	\$181.20	\$181.20	On Cycle 11/01/2018 to 1

Fiscal Analysis:

Water Revenue loss of \$181.20.

Employee Feedback

Sample Motion:

Motion to authorize staff to proceed/not proceed with implementation of fee.

Prepared by:

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