

Olivehurst Public Utility District



Agenda Item Staff Report

Meeting Date: October 21, 2021

Item description/summary:

Payment Arrangements for Past Due Accounts:

OPUD encourages customers to contact the business office before account becomes past due to discuss payment arrangements. Arrangements amortize the account balance over 6 months maximum with negotiable due dates.. In anticipation of the expiration of the moratorium on water shutoffs, staff recommends to implement changes including:

- Extend amortization period to 12 months
- Revoke the negotiable installment payment due date and make installments due on the 10th of the month, same due date as the current bill
- Installment amounts in increments of 100 and/or 10

Fiscal Analysis:

Staff time savings to administer this option.

Employee Feedback

Sample Motion:

Boad of Directors approves/does not approve request

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